



# TTC

AUSTRALIA

SAFE ■ RELIABLE ■ TRUSTED

2022-2023 GUIDE

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## Introducing TTC

The Traffic Controllers (TTC) was founded in Sydney, New South Wales in 2016 and established due to a demand from the commercial sector requiring professional and efficient traffic management services. Currently operating nationally and servicing NSW, QLD and Western Australia (WA).

Closely aligned and supported, our national sister companies, Just Careers Training & Licences 4 Work are National Registered Training Organisations (RTO's) which are approved by SafeWork NSW, WHSQ, TMR QLD, Department of Mines, Industry Regulation and Safety and Main Roads WA. These organisations focused on providing high quality training leading to industry recognised licenses and tickets. We have worked tirelessly to produce a brand and suite of products that have enabled us to become a provider of choice within our industry by training and qualifying our national workforce.

Our foundations are built on a continuous improvement and quality approach which has allowed us to grow and become the most trusted and most competitively priced traffic control management companies. Our fleet of vehicles are fully equipped and ready to tackle any job, large or small. However, our real assets are our fully accredited and passionate staff that go well beyond the call of clients that makes us stand out from the rest.

The systems, processes and services of Traffic Controllers are built on foundations of ISO (International Organisation for Standardisation). This ensures our company and people that represent our brand AND YOURS operate on developed standards to ensure the quality, safety and efficiency of products, services and systems.



## Our Mission

Provide efficient, innovative and quality solutions to our partners in the Civil and Construction industries.

## Our Vision

Be the leading provider of Traffic Management Services in Australia.



# Supply Nation Registered

TTC Australia acknowledge the Traditional Custodians of the land where we live, learn and work, and pay respects to Elders past and present.

You would be happy to know, and in order to improve our First Nation Peoples Indigenous engagement, TTC is Supply Nation Registered through our Joint Venture TTC Australia. This allows your business to meet regulatory compliance with both:

- Federal Government's Indigenous Procurement Policy (IPP), and
- NSW Aboriginal Procurement Policy (APP) / NSW Aboriginal Participation in Construction Policy (APIC).

Using a Supply Nation registered traffic control organisation can provide numerous other benefits for your business. Here are some key advantages:

## **Indigenous Business Support:**

By engaging a Supply Nation registered traffic control organisation, you contribute to the growth and sustainability of Indigenous businesses in Australia. Supporting Indigenous businesses helps promote economic development, employment opportunities, and self-determination within Indigenous communities.

## **Cultural Understanding:**

Indigenous-owned traffic control organisations often have a deep understanding of local Indigenous culture and protocols. This knowledge can be invaluable when working on projects in areas with significant Indigenous heritage, ensuring respectful engagement with local communities and adherence to cultural protocols.

## **Community Engagement:**

Supply Nation registered traffic control organisations often have established relationships with local Indigenous communities. They can facilitate community engagement and consultation processes, fostering positive relationships and social license for your projects. This can help mitigate potential conflicts, build trust, and enhance community relations.

## **Corporate Social Responsibility**

Engaging a Supply Nation registered organisation aligns with corporate social responsibility (CSR) objectives. Many companies prioritise diversity and inclusion, Indigenous procurement, and supporting local communities as part of their CSR initiatives. Partnering with a Supply Nation registered traffic control organisation such as TTC demonstrates your commitment to these values.

## **Quality Services:**

Supply Nation registration involves a rigorous certification process, ensuring that the organisation meets specific standards of capability, capacity, and professionalism. By working with a registered traffic control organisation such as TTC, you can expect high-quality services and professional expertise. We

have experienced personnel trained in traffic management, risk assessment, and safety protocols. Coupled with our ISO Accreditation, you can expect quality to flow through the entire operations of TTC, to the end service to you as a client.

## **Compliance and Accreditation:**

Supply Nation registered organisations often possess the necessary certifications and accreditations required for traffic control operations. This ensures that they comply with industry standards, occupational health and safety regulations, and relevant local government requirements. Working with a registered organisation can provide you with peace of mind regarding legal and regulatory compliance.

## **Compliance and Accreditation:**

Indigenous-owned traffic control organisations often have extensive experience working on a wide range of projects across various industries. Their knowledge of local conditions, traffic patterns, and road infrastructure can help streamline operations, minimise disruptions, and optimise traffic flow. TTC's experience and expertise can be particularly valuable in complex or challenging projects.

## **Supplier Diversity:**

Engaging with a Supply Nation registered traffic control organisation contributes to supplier diversity within your supply chain. Supplier diversity programs enhance competition, foster innovation, and provide opportunities for underrepresented groups. Including Indigenous businesses in your procurement processes helps create a more inclusive and sustainable business ecosystem.

Remember if you have conducted due diligence when selecting a specific registered traffic control organisation to ensure they align with your project requirements, have the necessary certifications, and possess relevant experience in your industry, then you'll know that TTC is the only choice you need to make as your traffic management partner.





## Our Commitment to Quality, Health, Safety and Environment

Our commitment is to:

- Eliminate HSE incidents across our operations
- Prevent pollution
- Investigate and prevent recurrence of quality and HSE-related non-conformances
- Set tough but achievable Quality HSE objectives, monitor progress and ensure continuous improvement
- Minimise our impact on the environment
- Train and develop all our employees
- Ensure compliance with all applicable local, state and federal legislation



Our Quality Management System (QMS) gives our organisations a systematic approach for meeting customer objectives. Our Environmental Management System (EMS) provides a system for measuring and improving our organisations environmental impact. Our Occupational Health and Safety Management System (OHSMS) provides a system for measuring and improving our organisations health and safety impact.

## Our Services and Operational Capability

Our fully equipped fleet of vehicles and other resources provides the stable platform for delivery of a wide range of services throughout the total lifecycle of the traffic management process including:

- Traffic Controlling
- Traffic Control Plans (TCP)
- Construction Traffic Management Plans (CTMP)
- Truck Mounted Attenuators (TMA)
- Permit Applications (Council, Roads (RMS) Police) and Authority Liaisons
- Site establishment and Equipment hire
- Message Boards
- Emergency Response

Our sophisticated approach allow us to move quickly and independently for all our client requests or specific needs. This is always based on ensuring the most cost effective solutions are presented, without wavering on efficiency and quality.



## Our Facilities

TTC head office is based in Bankstown, NSW. Our staff and services have operational units located across NSW, QLD and WA which means we are ready to go at a moment's notice to provide you with quality Traffic Management Services.

Our staffed and resourced operational facilities are located in:

- Bankstown Aerodrome (Sydney, NSW)
- Cardiff (Newcastle & Hunter, NSW)
- Coopers Plains (Brisbane, QLD)
- Malaga (Perth, WA)
- Jandakot (Perth, WA)



## Our People

TTC pride ourselves on providing operational excellence, which is directly attributed to our highly competent and diverse workforce. Our nationwide operations are supported by Licences 4 Work, which undertakes the procuring, training and qualifying process based on industry needs and requirements.

TTC always strive to only recruit individuals that have the right skills, experience and personality that will exemplify the high quality of service that we aim to provide to all customers. As an organisation we will continue to improve our performance management processes and develop the capability and competence of our people. This includes a successful leadership development and graduate program.

Our core values of excellence, innovation, integrity, leadership, respect and teamwork underpin the way we work together to provide our clients with efficient and safe operational services. We value our employees, not just for what they do, but for the way they do it and we demonstrate our appreciation through our reward and recognition schemes.





## Traffic Guidance Schemes (TGS)



**Design Time:**  
Up to 24 hours  
Minimum 4 hours

**Want to ensure that the work you've planned is going to go ahead without disruption, which in turn could cost you money in fines, lost work and lost contracts?**

Our SafeWork NSW accredited Traffic Management Designers (TMDs) makes sure that you're fully compliant with your local council or government body by ensuring you have a traffic management plan when required.

Our history and experience with the relevant authorities such as Police, Transport for NSW (formerly RMS & STA) and Councils allow us to understand the nuances and legislations involved in getting your traffic plan approved. Subsequently we can acquire your permits more quickly and effectively so you don't waste any time.

### What is a Traffic Guidance Scheme?

A Traffic Guidance Scheme is a diagram that illustrates the arrangement of signage and devices used to manage traffic at your worksite. The plan will detail the location and spacing of all signage and devices, pavement markings, any containment fencing and barriers, arrow boards and/or variable message signage, and roadwork speed zones.

- After determining your specific needs, we'll prepare the most appropriate Traffic Guidance Schemes for you. Our qualified traffic control specialists will tailor, develop, and implement your customised traffic guidance schemes, allowing you to be more productive and to get on the job.
- Consequently, you can economically and profitably complete your own work.
- Regardless of what industry or organisation you're from, there is no Traffic Guidance Scheme that we can't help with.



## Traffic Management Plans (TMP) / Construction Traffic Management Plans (CTMP)



**Development Time:**  
3 - 5 Working Days

A Traffic Management Plan (TMP) or Construction Management Plan (CTMP) is a report detailing the work to be undertaken and the impacts the work will have on the general area. It also details how these impacts are to be addressed and may include a number of Traffic Guidance Scheme (TGS).

### What is it required for?

A TMP/CTMP will usually be required for a Development Application or for a larger scale event/project.

- The Traffic Controllers make every effort to prepare and design our Traffic Management Plans (TMPs) and Traffic Guidance Scheme (TGSs) in proportion to the job being undertaken. Our plans therefore can vary from easily recognised generic layouts to extremely complex designs for staged or long-term works. No matter what the scale, we always aim to provide solutions that minimise complications and maximise your productivity and efficiency but that never compromise on safety or quality.
- Our SafeWork NSW accredited Traffic Management Designers (TMDs) make every effort to meet or exceed our client's expectations even if it is only a draft proposal. The availability of precise information and project requirements speeds up the process however, the planning time frame will depend on the complexity and scope of the project
- We guarantee that you, the client, will be assigned an experienced traffic control coordinator who will



supervise and oversee your project from beginning to completion. We place huge emphasis on regular face to face site meetings as it allows us to not only gain a thorough understanding of the project from the outset but also of any changes or risks that arise during the course of the works.

Construction sites are dynamic by nature and therefore we develop our TMPs and TGSs, taking into account the sequence of works and type of project. However, where changes to a project or sequence of works impacts on any temporary traffic management arrangement, our accredited Traffic Management Designers ensure that these changes are incorporated into the site specific TGS and are communicated to all relevant parties.



## Permit Application And Authority Liaisons

Dealing with Local Councils or Government bodies could be very time consuming, complicated and frustrating. If you've ever dealt with them, you'll be familiar with the amount of red tape involved in securing road permits and traffic control approvals.

### Why we can help you?

For many years at the Traffic Controllers, we've liaised and collaborated with governing bodies such as Transport for NSW, Councils and Police so we're familiar with the workings, rules, and obstructions you're likely to encounter. Work with us to minimise the time taken for Traffic Control permit approvals.

- In conjunction with the client, the Traffic Controllers will consult and negotiate with all necessary stakeholders and authorities involved in each project, to ensure that activities are clearly communicated, developed and agreed both prior to commencement and during the work.
- We will continue to liaise with relevant authorities to avoid disruption with your work sites. We can take care of all permits and authorisations to ensure you can get on with your work.

## SafeWork NSW Accredited Traffic Controllers

Our experienced team of traffic controllers and implementers can cater for a wide variety of situations and more importantly can adapt to suit every site specific requirement. You can rest assured by knowing that all our professional crew are not only punctual, courteous and know how to deal with the public in difficult situations but they are always fully equipped and hold relevant ticket required, such as Construction Induction White Card, Traffic Controller Card and the Implementer Card.

All our Site Supervisors hold current SafeWork NSW PWZ cards.

- Our staff are run through extensive induction programs, ensuring they understand the requirements, responsibilities, obligations and expectations.
- Our staff are also put through intensive training programs through our partner, Licences 4 Work, who is a Registered Training Organisation approved by SafeWork NSW to deliver quality training for the traffic control industry.

By contacting The Traffic Controllers staff, you will be able to work at ease knowing that your site is safe and isolated from risks and hazards.





## Other Services



EQUIPMENT  
HIRE & SITE  
ESTABLISHMENT



MESSAGE  
BOARDS



EMERGENCY  
RESPONSE

## Our Clients

We are proud to offer continued high quality services to our clients, which include major national companies. These are some of our clients:

- Government
- Large Multinationals / Tier 1
- Local Businesses

Visit our website to view our list of clients and their testimonials.

## Our Team

TTC is led by national professionals who continually address the ever changing challenges of the traffic control industry. Our two Directors have over 40 years of combined experience in starting and building successful operations around Australia, currently strategically running several nationally based companies.

Our Operations Manager has well over 10 years of traffic control specific management experience, having successfully led and grown operations across their working life and across an array of businesses.

Our National HR Manager is pivotal to the overall operations managing the 360 recruitment, onboarding and professional development of multi-national organisations within Australia. Responsible of managing the HR team, HR plays a major part of the people strategy of TTC.

Our National Accounts Manager is a driving force behind delivering our sound accounting practices. With years of experience in management accounts, the national accounts team is led by a driven manager that is outcome based who utilises the accounts team to ensure all TTC and client objectives are met.

Our National Operational Coordinator brings A to B seamlessly. Scheduling of client projects are done by using the latest scheduling technology and communication protocols ensuring that nothing gets missed, with the intended outcomes as the main focus. Our National Operations Coordinator works with a team of key people and organisations.



**Corporate Head Office**

Suite 3, 69 The Mall  
Bankstown NSW 2200

**NSW (Sydney)**

1 Avro Place Bankstown  
Aerodrome NSW 2200

**Newcastle & Hunter**

15 Aruma Place  
Cardiff NSW 2285

**QLD (Brisbane)**

815 Boundary Road  
Coopers Plains QLD

**WA (Perth)**

22 Commerce Street  
Malaga WA 6090

**Perth / Freemantle**

2 Monash Gate  
Jandakot WA 6164





(02) 8292 0133

[info@ttcnsw.com.au](mailto:info@ttcnsw.com.au)

[ttcnsw.com.au](http://ttcnsw.com.au)

